

PATENT 00255

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2643

Group No.: 2600

Examiner: Taylor, Barry W.

In re application of: Yuergen Boehmke et al.:

Serial No.: 09/746,505

Filed: December 22, 2000

SYSTEM, METHOD AND APPARATUS

FOR CAPTURING AND PROCESSING

OCCURRING AT TELEPHONE SWITCH

CALL PROCESSING FAILURES

CONTROL PROCESSOR

RECEIVED

MAY 2 7 2004

Technology Center 2600

AMENDMENT AND RESPONSE TO OFFICE ACTION **UNDER 37 C.F.R. § 1.116**

Pittsburgh, Pennsylvania 15222 May 23, 2004

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

A. Introductory Comments

Applicants respectfully request entry of the following amendment and remarks in response to the Final Office Action mailed February 23, 2004. Applicants respectfully submit that the amendment and remarks place the application in condition for allowance.

Claims 1, 16, 35, 42, and 46 have been amended. Claims 1, 3-12, 14-16, 18, 19, 21-30, 32-35, 39-42, 44-46, and 48-50 remain pending in the application. No new matter has been

added. Applicants respectfully request favorable reconsideration of the application in view of the following amendments and remarks.

Amendments to the claims begin on page 3 of this paper.

Remarks begin on page 13 of this paper.